



Swim School Additional Programs Timetable & Prices

| Class Description | Days & Times | Price |
|--|--|---------------------------------------|
| <p>Junior Development Squad Junior Development Squad provides swimmers in stages 6 and over with an introduction to training and competitive swimming. The squad provides the opportunity to improve stroke technique, endurance and speed in an enjoyable environment.</p> | <p>Monday Wednesday Friday 4:15pm - 5:30pm 1 hour & 15 minutes duration</p> | <p>\$143 10-Visit Pass</p> |
| <p>Teenage Lessons Our Teenage Classes are ideal for students aged between 12-17 years old who have not had the opportunity to participate in swimming lessons before, or need help with their swimming skills.</p> | <p>Monday 5:30pm - 6:00pm 6:00pm - 6:30pm Friday 5:00pm - 5:30pm 30-minutes duration</p> | <p>\$18 Per Lesson</p> |
| <p>Adult Lessons Whether you're a beginner who needs help overcoming a fear of water, or a swimmer who wants to improve their stroke technique, our Adult Classes are perfect for you!</p> | <p>Tuesday 11:00am - 11:50am 6:10pm - 7:00pm Wednesday 6:10am - 7:00pm Thursday 10:30am - 11:20am 6:10pm - 7:00pm Saturday 7:40am - 8:30am 50-minutes duration</p> | <p>\$22 Per Lesson</p> |
| <p>Additional Needs Private Lessons We offer private one-on-one lessons for people with additional needs.</p> | <p>Please contact our Swim School for further info.</p> | <p>\$25.50 Per Lesson</p> |

Terms & Conditions

1. Lesson Fee

The following is included in the cost of the lessons:

- Entry for the student participating in lessons
- Parent assisted classes (the parent going into the water with the child is included)

2. Public Holidays and Christmas Break

Swimming lessons will not run on Public Holidays, Easter Saturday or Easter Sunday. There will also be a 4 week break over the Christmas and New Year period. Customers will not be charged for lessons that fall on these days.

3. Direct Debit Enrolments

Direct Debit agreements can be set up from cheque, savings or credit card accounts. Payments are debited every four weeks and are paid in advance. Fees and charges to establish Direct Debit agreements apply and are detailed in the City of Bayswater Fees and Charges and Ezi Debit Terms and Conditions. Other fees may include dishonoured payments. Please visit www.ezidebit.com.au for further Terms and Conditions.

4. Suspension of Enrolments

Direct Debit enrolments can be suspended without cost for a maximum of 6 weeks per enrolment. A Suspension Application Form must be completed and returned to the Swim School Office no later than 4 business days prior to the first missed class. Credit for suspensions are done the day after the customer's lesson.

5. Cancellation of Direct Debit Payments

All requests to cancel Perpetual lessons must be made by lodging a Cancellation Notification Form no later than 4 business days prior to the next due Debit. Cancellation Notification Forms are available from the Swim School Office, online at www.bayswater.wa.gov.au/bayswater-waves/swim-school or by email (upon request).

6. Credits

A credit may be approved for planned absences at the Manager's discretion. A Credit Request Application Form must be completed and returned to the Swim School Office for consideration. Lodgement of the Credit Request Application Form does not indicate approval. Upon approval, the credit amount will be calculated based on the remaining number of prepaid lessons. The credit will be calculated from the date that the completed Credit Request Application Form was received by the Swim School Office. Credits can be redeemed up to 12 months from the approval date.

7. Missed Lessons

Make-up lessons will not be provided for missed lessons. A Practice Pass may be issued for missed lessons provided:

- The Swim School Office has been notified prior to the missed lesson, or:
- At the Manager's discretion, provided there is a valid reason.

The practice pass allows pool entry for two adults and two children, or one adult and three children. The Practice Pass is allocated to the participant's account and can be redeemed at front reception. All Practice Passes are valid for 12 months from the date of issue. Practice Passes are not redeemable for cash.

8. Class Availability

Bayswater Waves Swim School provides continual assessment. When students are ready to change stages, every effort will be made to accommodate class time and instructor preferences. If a student is assessed as not holding required prerequisite skills, the student will be moved to the appropriate level. The Swim School will endeavour to accommodate class times and instructor preferences.

9. Class Schedules

Class schedules may alter from time to time. Staff will endeavour to minimise disruption to enrolments that are affected by timetable changes to maintain consistency.

10. Entry Card

Entry cards are issued at the time of enrolment and must be scanned to gain entry for every class. Participants must not share their card with other patrons. Lost cards will incur a \$5.50 replacement fee.

11. Parental Supervision

All children under the age of 13 must be accompanied by an adult (over the age of 16 years). Parents/guardians must remain in the facility and supervise their child throughout their lesson, and be immediately available in case their child requires assistance. It is the parents/guardians responsibility to ensure their child arrives on time for each lesson. Credits and/or refunds will not be issued to compensate for late arrivals.

12. Photography & Social Media

Bayswater Waves does not allow the capturing of images or video footage without the consent of individuals, parents or guardians. Please see a staff member for further information.

13. Conditions of Entry

Swim School attendees must adhere to the Bayswater Waves Conditions of Entry at all times, and are displayed at the facility entry.

14. Fees & Charges

All prices are subject to change as per the City of Bayswater Fees and Charges. Notification of any approved changes to fees will be provided prior to the changes being implemented.

15. Certificates

Certificates are provided upon request. Please see the Swim School Office if you would like to receive a certificate indicating progress and achievement.